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## **Billing – Your Charges**

Your fee is based upon multiple considerations. The first is your recognition of the value of our medical opinion. Other factors include time spent with you during your visit, the complexity of your medical condition and any treatment that is provided. But proper attention to your care also requires additional time spent beyond that of when you are in the office. Such time may be used or include:

- Create or maintain your permanent medical record.
- Review, interpret and document all lab test results and communicate those results, orally and/or in writing to you.
- Review current X-ray or scan reports, compare them with reports of previous scans, and, when the studies are abnormal, consult with the radiologist.
- Prepare and mail consultation reports and letters suggesting patients come in for a follow-up visit.
- Consult via phone about your case with referring or consulting physicians and other health care providers.
- Prepare referral letters to additional specialists, as needed.
- Prepare patient education materials.
- Conduct medical research relevant to your case.
- Communicate with pharmacies about your prescriptions.
- Complete insurance applications and claim forms.
- Conduct utilization review negotiations with hospitals and insurance companies.
- Review and manage hospital records.
- Draft letters of necessity to obtain medical services, instruments or prescriptions that you need.
- Draft reports and forms, including home health care orders and nursing facility orders.

All these activities add to our cost of providing you with quality healthcare services. Still, we are committed to providing you our services at the lowest cost possible.

We hope this explanation of our fees has been helpful. With you, our patient, we look forward to a lasting and health relationship.

Sincerely,  
Milltown Family Physicians